NG911 Supplemental Data: Consolidation versus Aggregation
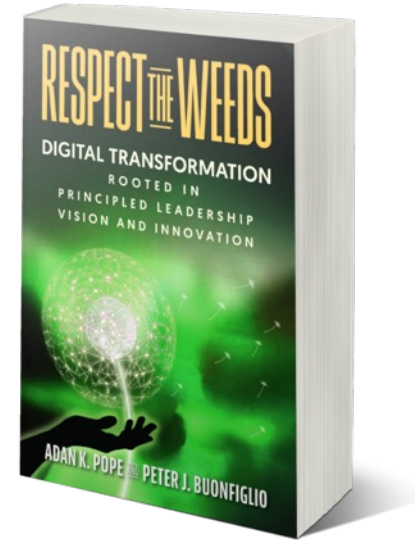
Adan K. Pope

Chief Technology Officer

Adan K. Pope

- Transformational Leader
- Serial CTO
- Innovator
- Patent Holder
- Author

Intrado's mission is to save lives by improving public safety outcomes.

Great location!

Expectations: shifting from transmission of data to making use of the data

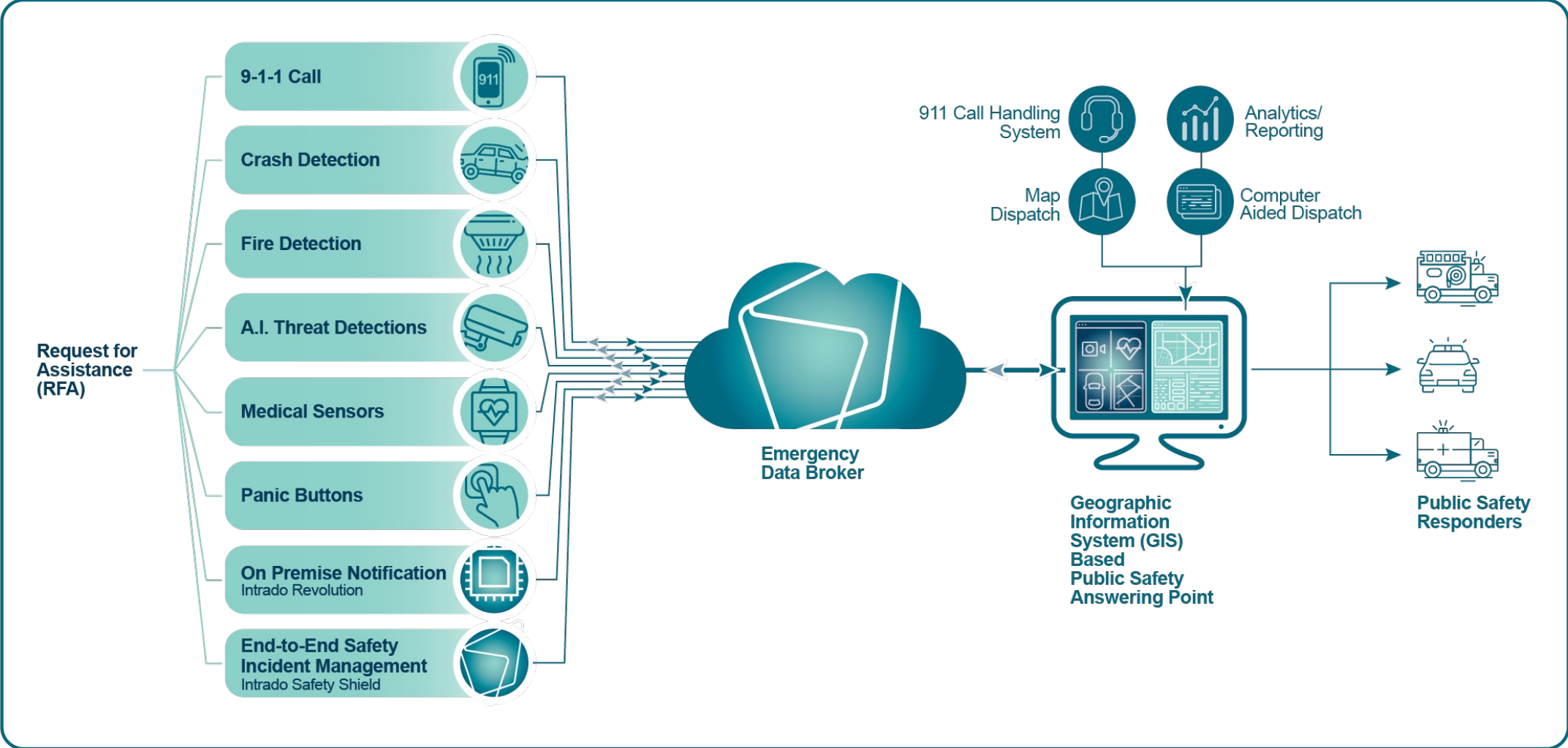# Driver: safety becoming an RTC-fueled lifestyle differentiator

INTRADO

Challenge: new technologies met with resistance over workflow disruption

Ambiguity vs. Task Saturation

Today: Data Brokering



Request for Assistance (RFA)

- 9-1-1 Call
- Crash Detection
- Fire Detection
- A.I. Threat Detections
- Medical Sensors
- Panic Buttons
- On Premise Notification
  Intrado Revolution
- End-to-End Safety Incident Management
  Intrado Safety Shield

Emergency Data Broker

911 Call Handling System

Analytics/ Reporting

Map Dispatch

Computer Aided Dispatch

Geographic Information System (GIS) Based Public Safety Answering Point

Public Safety Responders

INTRADO

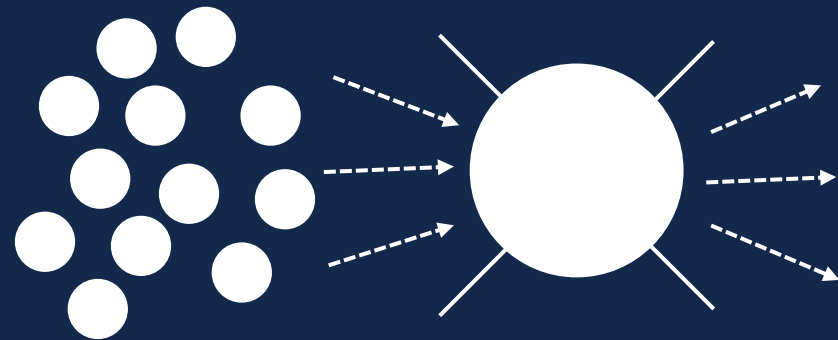# Pivot: Consolidation vs. Aggregation

CONSOLIDATION

Reducing a large set of things into a fewer number of things—or just one
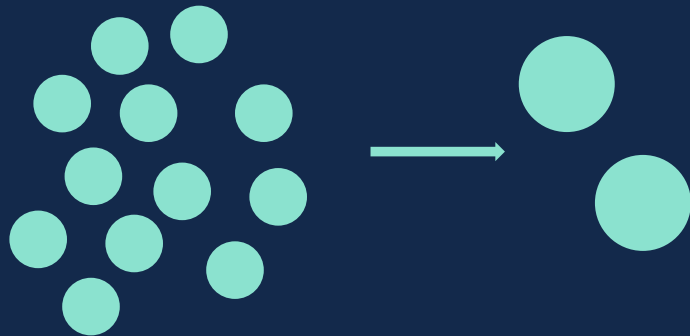
AGGREGATION

Making a large set of things easier to consume or access through a single source

Scott Brinker, HubSpot

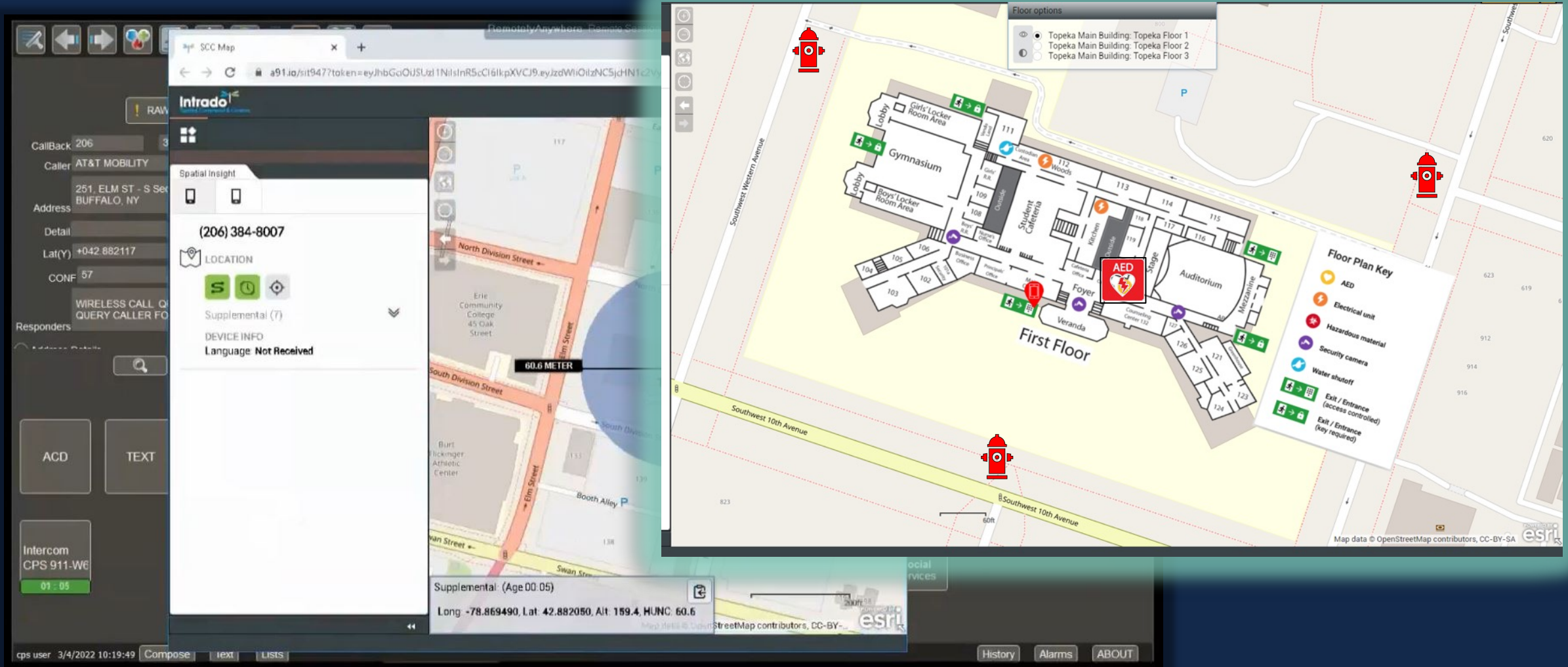INTRADO

Rethinking the Problem: Map-Centric vs. Location-Centric

Rethinking the Problem: Map-Centric vs. Location-Centric

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Rethinking the Problem: Map-Centric vs. Location-Centric

Push vs. Pull

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As you innovate, please consider context and time

"Start with the customer experience and work backwards to the technology."

– Steve Jobs

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